



**McDONALD'S MALAYSIA**  
**SPICY CHICKEN McDELUXE™ & SPICY CHICKEN WRAP**  
**"HANGAT REWARDS" ACTIVATION**

**TERMS AND CONDITIONS**

**A. Schedule to Conditions of Entry**

1. <b><u>Organizer:</u></b>	GERBANG ALAF RESTAURANTS SDN. BHD (Company No. 198001011565 (65351-M)) ("McDonald's Malaysia")
2. <b><u>Activation:</u></b>	<b>McDonald's® "HANGAT REWARDS" ACTIVATION</b>
3. <b><u>Activation Period:</u></b>	<p>The Activation starts at <b>10:00</b> on <b>17 OCT 2024</b> and ends at <b>23:59:59</b> on <b>6 NOV 2024</b>.</p> <p>In the event that the "Hangat Rewards" BOG card runs out of stock for each store, the organizer reserves the right to end the Activation earlier or extend the Activation Period at its own discretion.</p>
4. <b><u>Eligibility:</u></b>	<p>a) This Activation is open to all individual legal residents of Malaysia aged 18 years and above as at the start of the Activation Period, and with a valid identification document and residential address in Malaysia.</p> <p>b) The Organizer shall reserve the right to request evidence of identification documents.</p> <p>c) Employees of McDonald's Malaysia, their immediate families, affiliates, subsidiaries, related agencies, and suppliers and/or persons living in the same household are ineligible to win the Grand Prize.</p>
5. <b><u>Activation Mechanic:</u></b>	<p>a) Each customer will receive a "Hangat Rewards" BOG card with every purchase of the following menu items through any channels, including Front Counter, Drive-Thru, McDelivery™ and 3<sup>rd</sup> party delivery services:</p> <ul style="list-style-type: none"><li>• <b>Medium McValue Meal:</b><ul style="list-style-type: none"><li>- Spicy Chicken McDeluxe™ Burger</li><li>- Spicy Chicken Wrap</li></ul></li><li>• <b>Large McValue Meal:</b><ul style="list-style-type: none"><li>- Spicy Chicken McDeluxe™ Burger</li><li>- Spicy Chicken Wrap</li></ul></li></ul> <p>b) Please retain/keep your purchase receipt as you will be required to submit as proof and for verification purposes during the Prize redemption process.</p>

	<p>c) The “Hangat Rewards” BOG card consists of one of the following:</p> <ul style="list-style-type: none"> <li>● French Fries (Small)</li> <li>● Coca-Cola (Small)</li> <li>● Sundae Cone</li> <li>● Chocolate Sundae</li> <li>● McDonald’s® logo: 3-Month Supply of McDonald’s (Grand Prize)</li> </ul>
<p>6. <b><u>Prize(s):</u></b></p>	<p>1. <b>Two (2) types of prizes available for the “Hangat Rewards” activation:</b></p> <p><b>a) Grand Prize:</b></p> <ul style="list-style-type: none"> <li>● 10x Winners for 3-Month Supply of McDonald’s® in the form of McDonald’s® Gift Certificates worth RM2,500 each.</li> </ul> <p><b>b) “Hangat Rewards” BOG card: Redeem FREE menu items with any purchases in McDonald’s restaurant via Front Counter or Drive-Thru channels.</b></p> <ul style="list-style-type: none"> <li>● French fries (Small)</li> <li>● Coca-Cola (Small)</li> <li>● Sundae Cone</li> <li>● Chocolate Sundae</li> </ul> <p>2. McDonald’s Malaysia shall be entitled to change to any item with any available menu item in the event of redemption products are not available.</p>
<p>7. <b><u>Redemption Mechanic and Prize Verification:</u></b></p>	<p><b>a) Redemption for French Fries (Small), Coca-Cola (Small), Sundae Cone, Chocolate Sundae Products:</b></p> <ul style="list-style-type: none"> <li>● Please retain/keep the individual “Hangat Rewards” BOG card as you will be required to submit as proof for redeeming the prize.</li> <li>● To redeem the prize, participants would need to present the physical BOG card to any nearest McDonald’s Restaurant to redeem upon any purchase of any McDonald’s product via Front Counter or Drive-Thru. Not redeemable on other channels namely McDelivery™, other food delivery services and large orders.</li> </ul> <p><b>b) Redemption for McDonald’s® logo: 3-Month Supply of McDonald’s® (Grand Prize):</b></p> <ul style="list-style-type: none"> <li>● 3-Month Supply of McDonald’s® in the form of McDonald’s® Gift Certificates worth RM2,500 each.</li> <li>● Please retain/keep the individual “Hangat Rewards” BOG card as you will be required to surrender as proof for the verification purposes to redeem the prize stated.</li> <li>● Should the “Hangat Rewards” BOG card be damaged or compromised, McDonald’s reserves the right not to honour the redemption.</li> <li>● The winners are required to: <ul style="list-style-type: none"> <li>☞ Call in McDonald’s Hotline at <b>1300-13-1300</b> during the operating hours <b>(9am – 9pm) daily</b> to validate the winners’ details and verify the redemption codes stated on the “Hangat Rewards” BOG Card.</li> </ul> </li> </ul>

	<p>Submit to McDonald's Malaysia the purchase receipt and a selfie/photo of yourself and the "Hangat Rewards" BOG card as proof for verification purposes to redeem the prize stated and consent to McDonald's Malaysia that the aforesaid selfie/photo will be used by McDonald's Malaysia for winner announcement at its official social media platforms.</p> <ul style="list-style-type: none"> <li>o Further arrangements can be made with the operator to set an agreed date &amp; time to claim the prize while also surrendering the <b>"Hangat Rewards" BOG card</b> at the nearest McDonald's restaurant at the winner's convenience.</li> </ul> <p>Notes:</p> <ul style="list-style-type: none"> <li>i. The Organizer shall not be liable for any loss or damage that occurs to the prizes during the delivery process. Any other additional costs (i.e., travel expenses, transportation cost, duties, and taxes) involved to redeem or collect the prize shall be borne by the winner at their own cost.</li> <li>ii. Prizes are not transferable or exchangeable for cash, in part or in full. The Organizer reserves the right to substitute the prize with that of a similar value at any time without prior notice.</li> <li>iii. The Organizer reserves the right, at its sole discretion, to remove, reject or disqualify the redemption if it finds it violating any of the terms or any applicable laws or regulation.</li> </ul>
<p>8. <b><u>Redemption Deadline:</u></b></p>	<ul style="list-style-type: none"> <li>a) All Redemption must be received by the Organizer on or before <b>30 November 2024 latest by 23:59:59.</b></li> <li>b) All redemptions made after Redemption Deadline on each "Hangat Rewards" BOG Card will be automatically disqualified or won't be entertained.</li> <li>c) Incomplete redemption that does not adhere to the rules and deadline will automatically be disqualified.</li> <li>d) In the event that the "Hangat Rewards" BOG card runs out of stock for each store, the Organizer reserves the right to end the Activation earlier or substitute the Prize with similar value at its sole discretion.</li> </ul>
<p>9. <b><u>Additional Terms:</u></b></p>	<ul style="list-style-type: none"> <li>a) The Organizer excludes its responsibilities and all liabilities arising from any postponement, cancellation, delay or changes or modification to the Activation or prizes or due to any other unforeseen circumstances beyond the Organizer's control such as governmental interference, civil commotion, riot, war, strikes, act of terrorism (including but not limited to any act of violence, hostility, national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors.</li> <li>b) The Organizer shall not be liable for any loss or damage that occurs to the prizes during the delivery process. Any other additional costs (i.e., travel expenses, transportation cost, duties, and taxes) involved to redeem or collect the prize shall be borne by the winner at their own cost.</li> </ul>

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This Schedule to Conditions of Entry must be read together with the Conditions of Entry and Privacy Notice available at <https://www.mcdonalds.com.my/contest>, collectively “**Terms and Conditions**” and shall be binding on all participants who participate in this Activation (hereinafter referred to as “Participants”, “Participant”, “You”, “you”, “your”).

By participating in the Activation, you have read and agreed to the **Terms and Conditions** and the processing of your Personal Data in the Privacy Notice.

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## **B. Conditions of Entry**

### **1. Introduction**

- 1.1 This Conditions of Entry are to be read together with the Schedule to Conditions of Entry. To the extent that there is any inconsistency between these conditions of entry and the Schedule to Conditions of Entry, the Schedule to Conditions of Entry prevails. The Conditions of Entry and the Schedule to Condition of Entry shall collectively be referred to as the “Terms and Conditions”. Each capitalized term not otherwise defined herein shall have the meaning ascribed to such term in the Schedule to Conditions of Entry. Defined terms will be used singular or plural as the case may be.
- 1.2 The Organizer reserves the right in its sole discretion, without prior notice, and without any liability to any person, at any time to change the Terms and Conditions including to change the Activation Period, make Prize substitutions, cancel, terminate or suspend the Activation in whole or in part. In the event of any changes to the Terms and Conditions, Participants agree that their continued participation in the Activation will constitute their acceptance of the Terms and Conditions (as changed).
- 1.3 The Organizer’s decision on all matters relating to the Activation including judging and selection of winners will be final, binding, and conclusive on all Participants, and no correspondence or appeals will be entertained.

### **2. Activation Entries**

- 2.1 By submitting an entry to the Activation, Participants are deemed to have understood and agreed to be bound by the Terms and Conditions.
- 2.2 All costs and expenses incurred and/or arising from the participation in the Activation, including without limitation, telecommunications, network, Short Messaging Services, postal and all such other charges and out-of-pocket expenses as may be incurred by a Participant during or in connection with the Activation shall be borne by the Participant.
- 2.3 Proof of submission of an Entry is not proof of receipt, and the Organizer shall not be liable for any delay, lost, damaged and/or non-receipt of submissions. The Organizer is not responsible for any error, omission, interruption, deletion, defect,

delay in operation or transmission, communications line failure, theft or destruction, unauthorized access to, or alteration of, user or member communications, or any problems or technical malfunction of our telecommunications network or lines, computer online systems, servers or providers, computer equipment, software, failure of e-mail or players on account of technical problems or traffic congestion on the Internet.

### **3. Eligibility**

3.1 Where the eligibility age prescribed in the Schedule to Conditions of Entry is below the age of eighteen (18), Participants are required to obtain the written consent (in such form as may be prescribed by the Organizer), from their parents/legal guardians before participating in the Activation and submitting any personal information.

3.2 The Organizer may require a Participant to provide proof of eligibility to participate in the Activation including without limitation, identification documents, and the written consent of parents/legal guardians in the case of Participants below the age of eighteen (18) years.

### **4. Ineligibility**

The following groups of persons shall not be eligible to participate in the Activation:

- (a) Employees of the Organizer and its group of companies and their immediate family members (spouse, children, parents, siblings, and their spouses); and
- (b) Employees of the Organizer's agencies associated with the Activation and their immediate families (spouse, children, parents, siblings, and their spouses).

### **5. Disqualification**

5.1 The following entries will be disqualified:

- (a) unclear, incomplete, duplicate, copies, illegible or incorrect entries; and/or
- (b) entries that violate the Terms and Conditions, any applicable laws and/or regulations.

5.2 In addition, the Organizer reserves the right to disqualify any Participant that:

- (a) undermines, has or attempted to undermine the operation of the Activation by fraud, cheating or deception; and/or
- (b) are not eligible or unable to provide proof of eligibility to participate in the Activation for verification by Organizer when requested.

5.3 In the event of a disqualification after a Prize has been awarded, the Organizer reserves the right to demand for the return of the Prize or payment of its value from the disqualified Participant.

### **6. Prizes**

6.1 The Organizer, its agents, sponsors and representatives shall have no liability to any Participant who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. The Organizer reserves the right to determine how uncollected Prizes will be dealt with.

6.2 The Organizer reserves the right to substitute any one of the prize(s) with items of

equivalent value at any time without prior notice. Prizes are strictly not transferable, assignable, exchangeable or redeemable by the Participant in any other form or manner other than that specified by the Organizer.

- 6.3 Any additional costs not specifically stated in the Schedule to Conditions of Entry in relation to a Prize shall be the responsibility of the Winner.
- 6.4 All Prizes must be taken according to the terms and conditions of the Organizer, its agent sponsor or third party providing the Prizes.
- 6.5 Prize(s) are given out on an “as it is” basis. The Prize shall be used/taken entirely at the risk of the Participants and the Organizer excludes all warranties and liabilities in connection with the Prize to the fullest extent permitted by law.
- 6.6 Where a Participant is under the age of 18 years of age and is declared a Prize winner, the Participant must be accompanied by their parent/legal guardian throughout the Prize fulfilment.

## 7. **Publicity**

The Organizer may use a Participant’s entry or redemption submission including without limitation, photos, drawings, text, and any other content or information submitted for purposes of the **Activation** (collectively the “Materials”), and the Participant’s name, and/or likeness, for advertising, publicity and Activation of any goods or services of the Organizer, for an unlimited time throughout the world without compensation, and in any media. The Participant shall do all things necessary to give effect to this if requested by the Organizer.

## 8. **Intellectual Property Rights**

The Participant agrees that all intellectual property rights in any contents and/or materials submitted, made or created by the Participant in connection with the Activation and any derivative works arising there from will perpetually and unconditionally be vested in, assigned to and owned by the Organizer. The Organizer has the right to use and modify such materials or works in any way it deems fit without compensation to the Participant and the Participant waives all rights he or she may have in such materials or works.

## 9. **Indemnity**

Each Participant agrees to indemnify, release and hold harmless each of the Organizer, its holding, subsidiary or related companies as defined in the Companies Act 2016 (“Gerbang Alaf Restaurants Sdn Bhd”), directors, officers, employees, agents, sponsors and/or representatives against any and all losses, rights, claims, actions and damages (including special, indirect and consequential damages) arising from or incurred as a result of the Participant’s participation in the **Activation**, acceptance of any Prize, and/or the use of the Participant’s entry and/or likeness in connection with the Activation or violation of the Terms and Conditions,

## 10. **Limitation of Liability**

- 10.1 The Participant’s participation in the Activation shall be at the Participant’s own risk.
- 10.2 The Organizer, Gerbang Alaf Restaurants Sdn Bhd, its, directors, officers, employees,

agents, sponsors and/or representatives shall not be liable to any Participant in respect of any loss or damage whatsoever which is suffered, including but not limited to indirect or consequential loss, or for personal injury suffered or sustained by the Participant arising out of or in connection with the participation by the Participant in the Activation, as well as the redemption and/or utilization of any Prize won.

## **11. Ownership / Use Rights**

11.1 The Participants grant to McDonald's Malaysia the right to use any photos and/or other material received during the Activation (including the Participants' name, email addresses, contact numbers, photos, etc.) for advertising, marketing and communication purposes without compensation to the Participant, his or her successors or assigns, or any other entity.

## **12. General**

12.1 The Organizer, its agents, sponsors and/or representatives shall not be liable to perform any of their obligations in respect of the Activation and the Terms and Conditions where they are unable to do so as a result of circumstances beyond their control and shall not be liable to compensate the Participants in any manner whatsoever in such circumstances.

12.2 Any names, trademarks or logos used and or reproduced in any materials (including marketing and Activation materials) in connection with this Activation, in particular that relates to the Prize, are the properties of their respective owners. This Activation and the Organizer are not affiliated with, or endorsed or sponsored by, the relevant owners, unless otherwise communicated, and such owners are not part of the Organizer's group of companies

12.3 The Organizer shall be entitled to assign or sub-license the whole or any part of its rights hereunder to any third party as may be determined by the Organizer.

12.4 The invalidity, illegality or unenforceability of any terms hereunder shall not affect or impair the continuation in force of the remainder of the Terms and Conditions of the Activation.

12.5 Where the Terms and Conditions of the Activation is prepared in English and any other language(s) in the event of any inconsistency between the English language and the other language(s), the English language version shall prevail and govern in all respects.

12.6 The Terms and Conditions of the **Activation** shall be construed, governed, and interpreted in accordance the laws of Malaysia.

## **13. Privacy Notice**

13.1 By participating in the **Activation**, the Participant agrees to the processing of the Participant's Personal Data by the Organizer in accordance with the Privacy Notice at <https://www.mcdonalds.com.my/support-privacy/eng>